704-722-2500



June 28, 2007

Marlene H. Dortch, Secretary Federal Communications Commission 445 Twelth Street S.W. Washington, D.C. 20554

RE: Pay Telephone Compensation – CC Docket No. 96-128 CTC Long Distance Services, LLC System Audit Report

Dear Ms. Dortch:

In accordance with requirements found in Section 64.1320(d), CTC Long Distance Services, LLC. ("CTC LD") has undergone a system audit of its payphone tracking system by an independent third party auditor using methods approved by AICPA. A copy of the System Audit Report is enclosed. In accordance with Section 64.1320(b), CTC LD is providing a copy of the System Audit Report to the applicable payphone service providers and facilities- based long distance carriers. The name and contact information for the individual at CTC LD responsible for handling payphone compensation and disputes over payphone compensation is as follows:

Tracey Remington
CTC Long Distance Services, LLC
PO Box 227
Concord, NC 28026-0227
704.722.2912
tremington@emp.ctc.net

If there are any questions, I can be reached at 704.722.2336.

Sincerely,

Jerry L. Weikle

Manager – Regulatory Affairs

Jenny 1. Weikle

Attachments

Marlene H. Dortch June 28, 2007 Page Two

cc:

APCC Services

Ameritech Payphone Services

DNS G-Five Nevada Bell Pacific Bell

Private Payphone Owners Network

Southwestern Bell Windstream Payphone Cincinnati Bell DA Comp Embarq

Hawaiian Telephone MetTel Clearing Services

PSP Processing

SNET Payphone Services

Verizon Public Communications



Turlington and Company, L.L.P. Certified Public Accountants

INDEPENDENT ACCOUNTANTS' REPORT

Board of Directors CTC Long Distance Services, L.L.C. Concord, North Carolina

We have examined management's assertion, included in the accompanying letter, that CTC Long Distance Services, L.L.C. complied with the requirements of Federal Communications Commission (FCC) Docket No. 96-128 as of May 31, 2007. Management is responsible for CTC Long Distances Services, L.L.C.'s compliance with those requirements. Our responsibility is to express an opinion on management's assertion about CTC Long Distance Services, L.L.C.'s compliance based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence about CTC Long Distance Services, L.L.C.'s compliance with those requirements and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on CTC Long Distance Services, L.L.C.'s compliance with specified requirements.

In our opinion, management's assertion that CTC Long Distance Services, L.L.C. complied with the aforementioned requirements as of May 31, 2007 is fairly stated, in all material respects.

Jurlington and Company, J.J.P.
June 11, 2007



June 11, 2007

Turlington and Company LLP Bill Farris 509 E. Center St. Lexington, NC 27293-1697

> RE: CTC Long Distance Services, LLC System Audit Report Pay Telephone Compensation – CC Docket No. 96-128

Dear Mr. Farris:

In accordance with the requirements found in Section 64.1320(d) of the Commission's Rules, CTC Long Distance Services, LLC ("CTC LD") makes the following assertions regarding its compliance with the payphone service provider ("PSP") compensation procedures:

- 1. CTC LD's procedures accurately track calls to completion.
- 2. CTC LD has a person responsible for tracking, compensating and resolving disputes concerning payphone-completed calls:
 - a. Tracey Remington, CTC LD, PO Box 227, Concord, NC 28026, (704) 722-2912, tremington@emp.ctc.net
 - b. CTC LD does not use a Clearinghouse to process payphone compensation.
- 3. CTC LD has effective data monitoring procedures:
 - a. CTC LD maintains a datawarehouse containing detailed call records, which can be utilized for payphone compensation.
 - i. Data is retained for 13 months in the Datawarehouse, after which the data is stored via tape that can be accessed as needed.
 - b. Reports are generated monthly and reviewed for accuracy.
- 4. CTC LD adheres to established protocols to ensure that any software, personnel or other network changes do not adversely affect its payphone call tracking ability.
- 5. CTC LD has created a compensable payphone file by matching call detail records against payphone numbers provided by PSP's.

- 6. CTC LD has procedures to incorporate call data into required reports. Tracked items include, but are not limited to:
 - a. Payphone number
 - b. Toll-Free or access code numbers
 - c. Carrier Code (CIC) of completing Carrier
 - d. Usage period of call
 - e. Payphone identifier
- 7. CTC LD has implemented procedures and controls needed to resolve disputes.
- 8. The independent third party auditor can test all critical controls and procedures to verify that errors are insubstantial.
- 9. CTC LD has adequate and effective business rules for implementing and paying payphone compensation including rules used to:
 - a. Identify calls originated from payphones:
 - i. The PSP or Clearinghouses, who own the payphone, provide Payphone numbers.
 - ii. CTC LD has modified its system reporting to include info digit information for PSP's review.
 - b. Identify compensable payphone calls:
 - Call records with an Answered call supervision are selected that contain an originating payphone number and that terminate to CTC LD long distance prepaid calling card, toll-free or access code numbers.
 - c. Identify incomplete or otherwise noncompensable calls:
 - i. Calls with an Unanswered call supervision are incomplete calls and are therefore noncompensable.
 - ii. Dial around 101-xxxx calls are unable to be made from payphones.

- d. Determine the identities of the PSP to which CTC LD owes compensation:
 - i. CTC LD reviews the notarized affidavits submitted attesting that a PSP is eligible for compensation and prepares its compensation accordingly.
 - ii. CTC LD needs the following information from the PSP in order to compensate them:
 - 1. Payphone numbers owned by the PSP
 - 2. Current address and contact number for PSP
 - 3. Email address to whom quarterly data should be sent.

In summary, CTC LD has in place the appropriate procedures and tracking to abide by the FCC's Rules found in Section 64.1320.

Sincerely,

Ron A. Marino Vice President